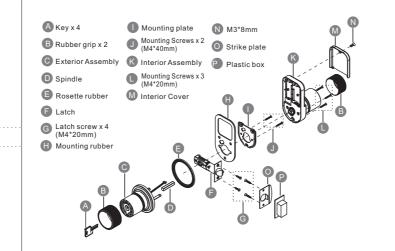
# **IUKNOB**

IU-32 DOUBLE KEYPAD DOOR KNOB

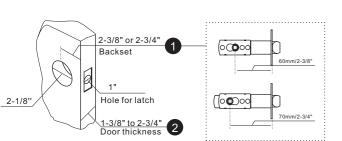
#### Installation and User Guide

Required tools (not included) Philips head screwdriver



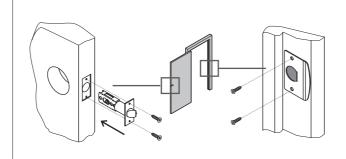


## 1 Prepare the door and check dimensions



- 1 Measure your door for a backset of the 2-3/8" or 2-3/4". If it is 2-3/4", adjust the latch as follows: Grasp the spring pin and move it from the 2-3/8" slot to 2-3/4" slot.
- 2 Confirm the door is between 1-3/8" to 2-3/4" thick.

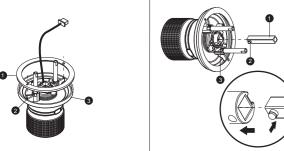
## Install the latch and strike plate



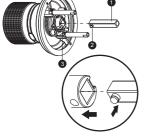
#### 2 Install the rosette rubber

#### Install the spindle

## Insert the exterior keypad >> Install the mounting plate

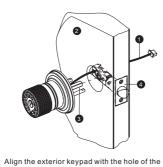


Align the rubber(gasket)(1) with the two protrusions(2) of the rosette(3). then press the rubber(gasket)(1) along the edge of the rosette(3).

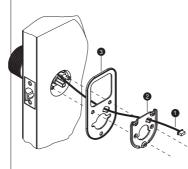


Press the protrusion(2) of the spindle(1) and push t into the keyway(3) of the exterior assembly

For doors thicker than 2 ", please use additional



door(2). Thread the power cable(1) through the hole of the door(2) and make sure it is above the latch(4). The spindle(3) on the exterior keypad should be aligned with the hole in the center of the latch. Insert the spindle(3) through this hole as



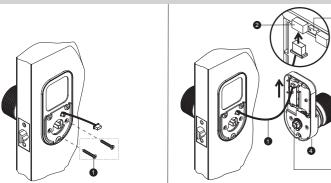
Thread the power cable(1) through the hole of the mounting rubber(3) and the mounting plate(2) in turn.

#### Fix the mounting plate >>

Tighten the two mounting screws(1)evenly

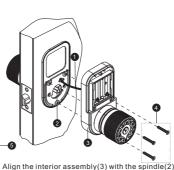
#### Connect the power cable >>

#### Install the interior keypad >> Install the batteries and cover

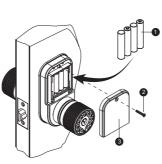


Plug the power cable(1) into the connector(2)

Set the SYNC switch(3) Please refer to Synchronize Passcode



Press the interior assembly(3) against the door Make sure the power cable (1) do not get stuck by the interior assembly(3), then tighten the three



Install the hatteries(1) and the interior cover(3). Then tighten the screw(2).

## **Specifications**

# Interior keypad Battery compartment (using 4 AAA batteries) Exterior keypad Cylinder Exterior knob and interior knob have the same key LED indicato USB C-TYPE backup

- Two ways to access: code or key.
- -22 F to +176 F temperature range
- Low power consumption, 4 AAA for 1 Year Battery Life or 10,000 times unlock.
- Backlit keypad for use in low light environments.
- 1 master code, 50 user codes (each knob).
- Built-in mobile remote code.
- Passage mode for hassle-free entry
- . Programmable Auto-lock mode or Manual-lock mode.
- Low battery warning indication.

#### **Passcode**

### Master passcode

- . The master code MUST EXIST and can be modified, but cannot be deleted.
- The lock comes preset with default master passcode 123456. Make sure to set a new master code which can be1-15 digits long as soon as you finish installing the lock.

  Used to put the lock in programming mode.
- . Can unlock the lock.
- . Must be different from all of the User Codes currently in the lock.

  If you forget the master passcode, you can reset the lock to factory settings, which restores
- the default master passcode. For more information, please see Restore Factory Settings

#### User passcode

- . User codes can be added, modified, deleted.
- . Can be 1-15 digits long. . The lock comes preset with no user codes. . Used to unlock the lock.
- . Must be different from the master passcode and other user passcodes. Up to 50 possible user codes can be stored in the lock at one time.

#### Passcode Disguise

This function is an added security feature which is aimed at preventing passcode theft. With Passcode Disguise, you may enter up to 40 digits into the keypad. As long as the correct passcode sequence is entered, regardless of how many digits were entered before or afterwards, the lock will unlock.

For example, if your user passcode is "112256", you can successfully unlock the lock by entering "\*\*\*\*112256\*\*\*\*\*"(limit 40 digits).

### Unlock with passcode

ENTER	PRESS
master code or user code	<b>⊗</b>

#### Green and one long beep

Code correct, you can turn the knob to open the door immediately,  $\operatorname{\mathsf{AUTO-LOCK}}\nolimits$   $\operatorname{\mathsf{MODE}}\nolimits$ 

It will be automatically locked later (the automatic locking time depends on the setting of the automatic locking timer, the default is 4 seconds).
MANUAL-LOCK MODE

It will remain unlocked until any button is pressed.

#### Red and three short beens

The code is incorrect, please re-enter the correct code and press the check button to confirm.

## Indicator light signals and beep

The color of the light indicates & beep ,the status of the lock.

- . A correct master passcode or user passcode was entered ,one long beep
- The programming process is complete ,one long beep

#### Red

- . An incorrect master passcode or user passcode was entered, three short
- . There was an error in programming, three short beeps
- red blinking and beep after keypad backlit off indicates critically low battery

### Mobile remote code

The code is generated by the website. You can set the unlock times or unlock time periods on the website page. If it exceeds the set number of times or time period, it will become invalid automatically. You do not need to program locks. Therefore, you can remotely authorize this remote code to your relatives, friends, neighbors, hourly workers, classmates or employees to enter your home, room or office.

Please visit mylock.iulock.com or scan the QR code below to access the website.

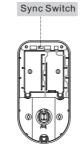


- 1. Register account.
- 2. Add lock (Serial number of the lock). 3. Activate your lock.
- 4. Use remote code.

For remote code instructions, please visit www.iulock.com

# Synchronize Passcode

Code synchronization is designed for convenience of passcode settings of double keypad.



When the switch is in the sync position

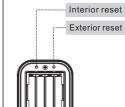
Any changing passcode settings on any keypad will be synchronized to another keypad. Synchronization is only applicable to change the passcodes and reset the

When the switch is not in the sync position The exterior keypad and the interior keypad are completely independent. The settings and reset of the two keypads do not affect each othe

Back of interior assembly

## **Restore Factory Settings**

To delete all user codes, including the master code, follow the instructions below:



- 1. Use a screwdriver to remove the screws from the interior cover.
- 2 Remove the cover and find the reset button located on the battery pack.
- 3. Press and hold the reset button for 7 seconds until a long beep is heard. The master passcode will return to the manufacturer default code '123456'

Settings	Default		
Master code	123456		
User code	Not preset		
Beeper	Enable		
Passage mode	Disable		
Lock mode	Auto-lock mode		
Auto-lock timer	4 seconds		
Remote code	Deactivted		

# **Programming**

Master passcode

Activate code

	»If you make a mistake during program	ming,press the cl	neck button re	epeatedly u	ntil the keyp	ad lights up. Then	start ov	ver.		
	ADD USER PASSCODE									
	Press Press Press Enter Press	Enter	Press	Enter same	Press					
	Master passcode	New user passo	ode 🕢 I	New user pass	scode 🕢	]				
	Note : The New User Passcode must be different from all of the Passcodes currently in the lock.									
	CHANGE MASTER PASSCODE									
ш	Press Press Press Enter Pres	Enter same	Press	Enter	Press	Enter same	Press			
		master passco		New master pas		New master passcode	<b>⊘</b>	77		
СОР	Note: The master code MUST EXIST in the lock and cannot be deleted, but can ONLY be changed.									
0	CHANGE USER PASSCODE									
S	Press Press Press Enter Pres	Enter	Press	Enter	Press	Enter same	Press	PASSCOD		
PASS		Unwanted user pas		New user pass		New user passcode	<b>⊘</b>	<u> </u>		
P	Note: The New user passcode must be diff	<u> </u>								
	·							]		
	Press Press Press Enter Pres	Enter	Press							
	✓ ③ ✓ Master passcode ✓	Unwanted user pas	$\overline{}$							
		- Onwanted door par						1		
	DELETE ALL USER PASSCODES       Press     Press     Enter     Press									
	A Master passcode		he master code	cannot be d	eleted, but car	ONLY be changed.				
	DISABLE BEEPER									
	Press Press Press Enter Press		Press Press  The beeper can be turned off if desired. Beepers will still sound to indicate a low battery.							
<b>X</b>	● ⑥ ● Master passcode ●	0 0								
EEPER										
BE	ENABLE BEEPER		Press Press							
	Press Press Enter Press  Master passcode	1 Press Press								
	wiaster passcode									
	EARY DARRAGE MODE									
G E	Press Press Press Enter Press	With EASY PASSAGE MODE active, the door will stay unlocked. Press any button to turn off this function when it is no longer needed.					P			
	✓ (5) ✓ Master passcode ✓							PAS		
SA										
AS	Press Press Press Enter Press	Droce   Droce   directely. Turn off this mode only by entering master code and check key.						AG		
<b>D</b>	Master passcode							й		
	AUTO-LOCK MODE									
	Press Press Press Enter Press	Press Press the	Press Press  O  O  O  O  O  O  O  O  O  O  O  O							
ED	Master passcode									
မ ပ	MANUAL-LOCK MODE						ADVANCE			
Z	Press Press Press Enter Press		In MANUAL LOCK MODE, the auto-lock will turn off.  SS Press After unlocking the door with a passcode or fingerprint, it							
ADVANC	Master passcode	- W	will remain unlocked until any button is pressed.					ดิ		
	SET AUTO-LOCK TIMER						=	四		
4	Press Press Press Enter Press	Press Press	Enter	Press	Minimum is 2 se		D			
	● 9 • Master passcode	3 0	Auto-lock timer		Maximum is 432 Default is 4 sec	200 seconds (12 hours) onds.	).			
쁜	ACTIVATE REMOTE CODE FEATURE  The activate code is generated by the website, (www.mylock.iulock.com)									
О	Press Press Press Enter Press	Enter Pre				activate code is 0.		<b>Z</b>		

# **Troubleshooting**



The lock doesn't work?

Try replacing the battery or using the backup battery. If the lock still does not work, contact customer support.

Why can't I open the door?

You may be waiting too long to open the door. After entering a code, turn the handle to open the door while the lock LED indicator light is green Once the LED indicator light is off, the lock will return to locked position immediately. Why I can open without passcode?

You maybe active the passage mode, use master code access will turn off this function

If you just installed it, make sure the "THIS SIDE UP" on the spindle is facing up (ceiling).

I forgot all my codes.

The lock must undergo a hard reset in order to set the master code back to default and erase all other codes. In order to perform a hard reset, please refer to the above "Restore Factory Settings".

If none of the above information resolves your issue, please visit our website at: www.iulock.com

# Warranty

Lifetime Limited Mechanical and Finish Warranty and 1-Year Limited Electronics Warranty Subject to the terms and conditions of the warranty, IULOCK extends a lifetime limited mechanical and finish warranty and a one-year limited electronics warranty to the original consumer user ("Original User") of our IULOCK brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed. See answers www.iulock.com for specific warranty details and limitations

# **Important Safeguards**

- Read all instructions in their entirety.
- 2. Familiarize yourself with all warning and caution statements.
- Remind all family members of safety precautions
- 4. Protect your user passcode and master passcode.5. Dispose of used batteries according to local laws and regulations.

# **WARNING:**

This Manufacturer advises that no lock can provide complete security by itself. This lock maybe defeated by forcible or technical means, or evaded by entry elsewhere on the property. No lock can substitute for caution, awareness of your environment, and common sense. Builder's hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.

## **Template**

