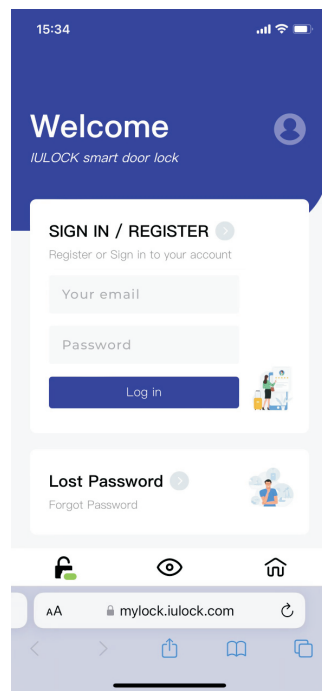


## 1, What is the remote code

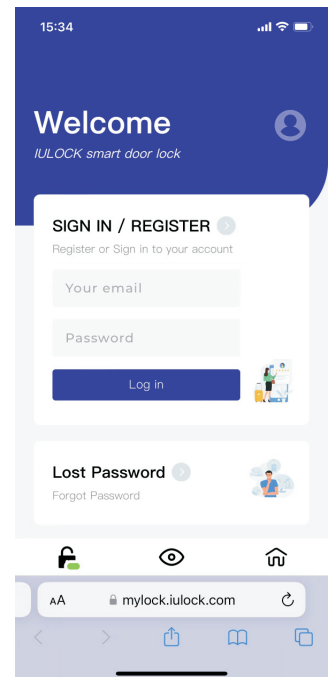
All locks come from IULOCK support the remote code function (IU-20,IU-12,IU-30..), It does not require APP. No network connection is required for locks. You can visit iulock website and activate your lock according to the website prompts, You can generate the code you want to control, You can control the number of times for unlocking. (From 1 to 50 times) It can also control the code validity period (From 1 hour to 2 years).

## 2, Getting Started

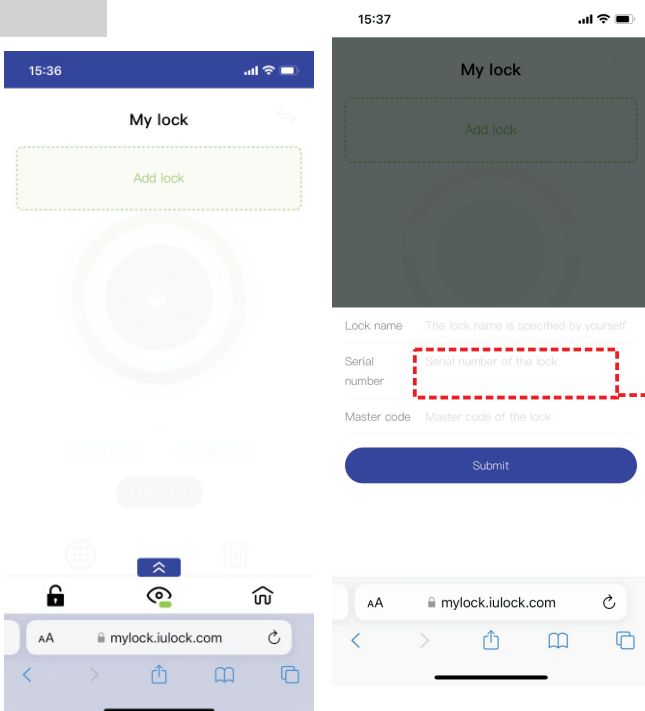
Step 1 <https://mylock.iulock.com>



Step 2 Register your account

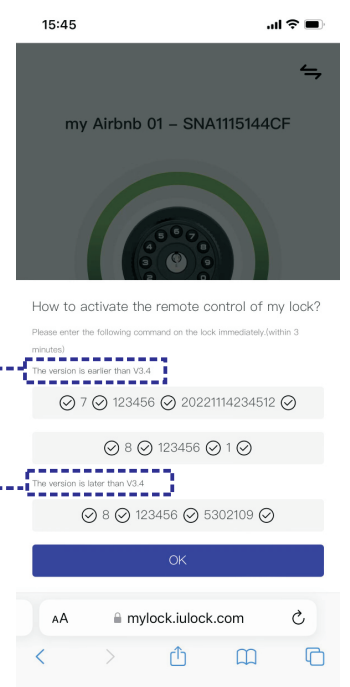


Step 3 Add your lock



serial number of the lock

Step 4 Activate your lock



version of the lock

### 3, Get remote code

The screenshot shows the mobile app interface for 'mylock.iulock.com'. The screen displays the lock ID 'my Airbnb 01 - SNA1115144CF' and a large image of a smart lock with a numeric keypad. Below the lock image, the code '42904746' is shown with a copy icon. A message states 'Please use this code to unlock within 24 hour.' Below this, there are input fields for '1' and 'DAYS', a green 'Get Code' button, and icons for editing and removing the lock. The bottom navigation bar includes a lock icon, an eye icon, and a home icon. The browser address bar shows 'mylock.iulock.com'.

Labels pointing to the interface elements:

- Select lock
- Remote code
- Copy
- Remote code method
- Edit lock
- Remove lock

Options for Remote code method:

- 1 to 50 times
- 1 to 24 hours
- 1 to 31 days
- 1 to 24 months

## Troubleshooting

Q: Do I need to reactivate after I reset the lock?

A: Yes, For safety reasons. The remote code is disabled by default. The remote function must be reactivated after the lock is reset or the lock is powered on again.

Q: Why the lock does not accept the code?

A: Please try activating again. Sometimes it may not activate at once.

Q: Must the master code be the same as master code of my lock?

A: Yes, must same. if you change the master code of your lock, you must edit the master code of website lock.

Q: Can I add many locks?

A: Yes, you can.